



# SERVICE DESCRIPTION & ADDITIONAL CONDITIONS

## CLOUD OF THINGS - DEMO-ACCOUNT

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# IMPRESSUM

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# 1 INTRODUCTION

With the demo account for the “Cloud of Things” (CoT), Telekom provides the customer with a free demo account for the CoT, so that the customer can check his requirements for later live operation. Since it is a demo account, Telekom advises against using it in live operation.

Unless otherwise agreed in this document, the service description & additional Cloud of Things conditions (hereinafter: service description) apply to the provision of the demo account. The service description is available via the following link:

<https://support.ram.m2m.telekom.com/apps/demotenant/index.html#/>

# 2 SERVICES PROVIDED BY TELEKOM

The customer receives a CoT tenant with an individual URL and personal access data, which are sent via email after the offer has been accepted. The tenant is set up in the storage space variant S (10 MB storage per registered IoT device) and with the storage option Storage Enforcement.

The following special conditions apply to the provision of the demo account:

## 2.1 Free Services

- a) Insofar as the services are provided free of charge, the customer has no right to this. As the services are provided as gifts, deviating from the agreed general terms and conditions, IT services, liability and warranty from Telekom are excluded to the extent permitted by law.
- b) For the period of the demo service, Telekom is entitled to discontinue, change or restrict the customer's access to the services at any time and without giving reasons.
- c) Since this is a test position, the services are not suitable for real operation. Telekom advises against using it accordingly. If the customer still uses the services in live operation and does not only use test data, this is done on own responsibility. In particular, Telekom has no liability for damage that the customer has suffered from the loss of his data.

## 2.2 Service Restrictions

The following service restrictions apply to the provision of the demo account:

1. The 10 MB storage limit per IoT device and the storage enforcement storage option cannot be changed.
2. Optional services according to the service description are not included and cannot be added.
3. No service level agreements or availability apply during the test period. In this respect, the customer has no claim to compliance.

# 3 CUSTOMER COOPERATION SERVICES

The customer has the following obligations in addition to the cooperation services according

to the service description:

- a) The service is provided after the customer has completely entered and sent his registration data under the URL <https://support.ram.m2m.telekom.com/apps/help-app/index.html#/createTenant>.
- b) The customer registers a maximum of five IoT devices including simulators.
- c) The customer configures his registered IoT devices with a transmission frequency of a maximum of one API request per second and a transmitted data volume per transmission of no more than 20kb.
- d) The customer is responsible for checking whether the data transmitted to Telekom in connection with the test use of the Cloud of Things is personal data and whether the processing of this personal data is permitted on the Cloud of Things platform. If the customer wishes to have personal data processed, he will conclude an agreement on the processing of personal data based on the Telekom model, which the Telekom makes available.

## 4 RUNTIME, TERMINIATION

Access to the platform will be activated for 60 days. The term ends automatically without the need for termination. There is no possibility to extend the demo account. Upon termination of the demo account, customer access is blocked and all data is irrevocably deleted.